

# The Path to Painless Point-of-Care Implementation

POINT OF CARE TESTING UNIVERSITY

### **Statement of Need**

- Point-of-care testing (POCT) is defined as "testing at or near the site of patient care." A point-of-care system includes technology
  such as bedside terminals, hand-held tablets, PCs, and software used by healthcare professionals to capture medical information from
  patients where the patient receives care. This allows medical professionals to make informed decisions quicker than traditional methods.
  Miniaturization and improved instrumentation have accelerated the development of increasingly smaller and more accurate POCT devices.
- POCT has been shown to have an immediate impact on patient care and workflow which can result in operational and economic benefits and increased satisfaction for patients. The benefits of implementing POCT have been well established, but challenges remain.
- Technical issues may prevent new technologies from delivering the required clinical performance in the intended setting. Even when clinical performance standards have been met, challenges with adoption, implementation, and quality control can limit the impact of POCT.
- As POCT increases in popularity, more and more tests will be performed by non-laboratorians, and guidance provided may not be written in language understood by all operators. Understanding local, state, and/or federal laboratory regulations can present as another barrier, especially for healthcare professionals whose background and training is strictly focused on patient care.
- To combat these barriers, it is important that all involved in POCT invest in the necessary support and training to ensure high clinical standards and continued reliability and adoption. This webinar will provide information on the benefits, implementation, maintenance, and future of POCT.

### **Continuing Medical Education**

**Physicians** - This activity has been planned and implemented in accordance with the Essential Areas and Policies of the Accreditation Council for Continuing Medical Education through Synaptiv. Synaptiv is accredited by the ACCME to provide continuing medical education for physicians.

Synaptiv designates this educational activity for a maximum of 1 AMA PRA Category 1 Credit(s)<sup>™</sup> toward the AMA Physician's Recognition Award. Physicians should only claim credit commensurate with the extent of their participation in the activity.

Nurses - Educational Review Systems is an approved provider of continuing nursing education by the Alabama State Nursing Association, an accredited approver by the American Nurses Credentialing Center's Commission on Accreditation. Provider # 5-115. This program is approved for 1 hour of continuing nursing education. Educational Review Systems is also approved for nursing continuing education by the state of California, the state of Florida and the District of Columbia.

Laboratory Professionals – Educational Review Systems is an approved provider by P.A.C.E. This program is approved for 1 hour of CE credit. This program is also approved for 1 Florida CE credit. Florida Board of Clinical Laboratory Personnel approval number: 50-12563.

**Respiratory Therapists** – This program has been approved for 1 contact hour of Continuing Respiratory Care Education (CRCE) credit by the American Association for Respiratory Care, 9425 N MacArthur Blvd., Suite 100, Irving, TX, 75063.

### Disclosures

POCT

This continuing medical education program was supported by Siemens Healthineers.

Content was planned and developed by Medavera, Inc.

There are no additional disclosures for this program.

- 1. Identify benefits of POCT.
- 2. Review currently available POCT methodologies.
- 3. Evaluate challenges associated with POCT implementation.
- 4. Determine how to maintain POCT usage in your facility.

### **Obtain Your Continuing Education Credits**

To obtain credit for this program, please listen to the webinar in full and click the button below the video for the CME/CE evaluation.

Fill in your information on the evaluation page and answer the questions.

Upon submission of your evaluation, an email will be sent with your certificate to the email address you provided.

If you do not receive your emailed certificate within a few minutes, please check your junk or spam folders for an email from info@medavera.com.

# Faculty

POCT



Marcia L. Zucker, PhD President, ZIVD LLC Plaistow, New Hampshire

Dr. Zucker has no disclosures for this program.

## Agenda

- 1. Benefits of Point-of-Care Testing
- 2. Current Point-of-Care Testing Methodologies
- 3. Selection and Implementation of New Point-of-Care Testing Platforms
- 4. Maintaining a Point-of-Care Testing Program
- 5. Future of Point-of-Care Testing



# **Benefits of Point-of-Care Testing**

### **Benefits of Point-of-Care Testing**

Enhances patient satisfaction and experience

- Enhances patient workflow
- Eliminates the need for sample transport

POCT

- Decreases turnaround time
- Avoids delay in procedures



Impacts and enhances continuity of care for the patient

- Allows for patient counseling during the visit
- Avoids unnecessary escalation of treatment



#### **Test-specific benefits**

- Finger sticks vs. venipuncture
- Improve antibiotic stewardship



# **Cost Benefit Analysis**

- POCT can be more expensive than central laboratory testing on a per test basis.
- Savings in other areas of care can justify the cost.
- Patient satisfaction increases when results are shared during the appointment and the care plan is immediately outlined.
- For urgent care centers, primary care clinics, or emergency departments, laboratory results available on-site potentially decreases patient wait time.
  - o Improves timeliness of care



# Location, Location, Location... Hospitals

### **Inpatient Settings**

• Triage

POCT

- Trauma center/ICU
- Operating rooms
- Extracorporeal membrane oxygenation (ECMO) center
- Catheterization lab/cardiology
- Stroke center
- Cardiac rehab
- Radiology/imaging center
- Coumadin clinic/coagulation clinic

### **Clinic/Outpatient Settings**

- Triage
- Antenatal (Ob-Gyn)
- Oncology
- Urgent care and rapid care centers
- Geriatric
- Pediatric
- Diabetes/endocrinology
- Infectious disease
- General practitioner
- Ambulatory surgical settings
- Congestive heart failure (cardiac rehab)
- Radiology/imaging center
- Coumadin/coagulation
- Mobile health
- Helicopter, ambulance, airplanes
- Executive health

### Laboratory

- Rapid response laboratory
- Deployed laboratory services (ER stat labs)
- Emerging infectious disease laboratory/biohazard/disaster planning lab



12

# Location, Location... Non-traditional Settings

### **Other Testing Sites/Locations**

- Airlines, airports
- Cruise ships and shipping ports
- Mobile health clinics
- Pharmacies

- Public events
- Nursing homes
- Long-term acute care and skilled care
- Rehabilitation centers
- Public school and university/student healthcare centers
- Employee health centers

- Disaster relief post/military medical tents
- Expeditions
- Home health
- Hospital at home
- Travel clinics/screening for travel
- Community testing
- Indian Health Services
- Health fairs
- Blood collection centers



# **Current Point-of-Care Testing Methodologies**

# **Common POCT Features**

- Usually small and handheld, or somewhat portable
- Usually allow input of patient and operator ID
- Usually include some level of built-in QC processes
- May or may not have connectivity and a means to interface with electronic records
- May 'lock out' operators unless they meet required compliance qualifications or 'lock out' testing if quality control requirements have not been met
- May include specimen integrity checks
- May include ability to track or document cleaning and/or maintenance



# **POCT Methodologies Exist for Several Conditions and Specialties**

Hematology

- Coagulation
- Infectious disease
- Cardiovascular disease
- Diabetes
- Kidney disease
- Pregnancy
- Critical care
- Blood gas
- Chemistry



### **Multiple Laboratory Areas**

#### Immunoassays

POCT

- Antibody/antigen
- Small molecular proteins, hormones, fatty acids, drugs and other substances

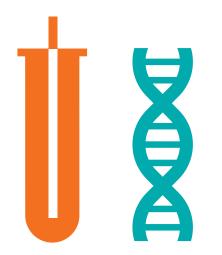
#### **Molecular assays**

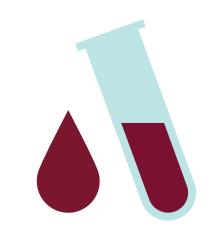
- DNA or RNA
- Pathogens, biomarkers, genes

#### **Chemical analyzers**

- Biochemical reactions
- Enzymes, carbohydrates, lipids, protein and non-protein nitrogen, inorganic elements, liver function and other indicators

E





### **Sales representative**

POCT

 Provides information from manufacturer on sensitivity, specificity, use, implementation, and QC



#### **Provider/end user**

- Determines clinical need
- Uses results for patient care



### Point-of-care coordinator (POCC)

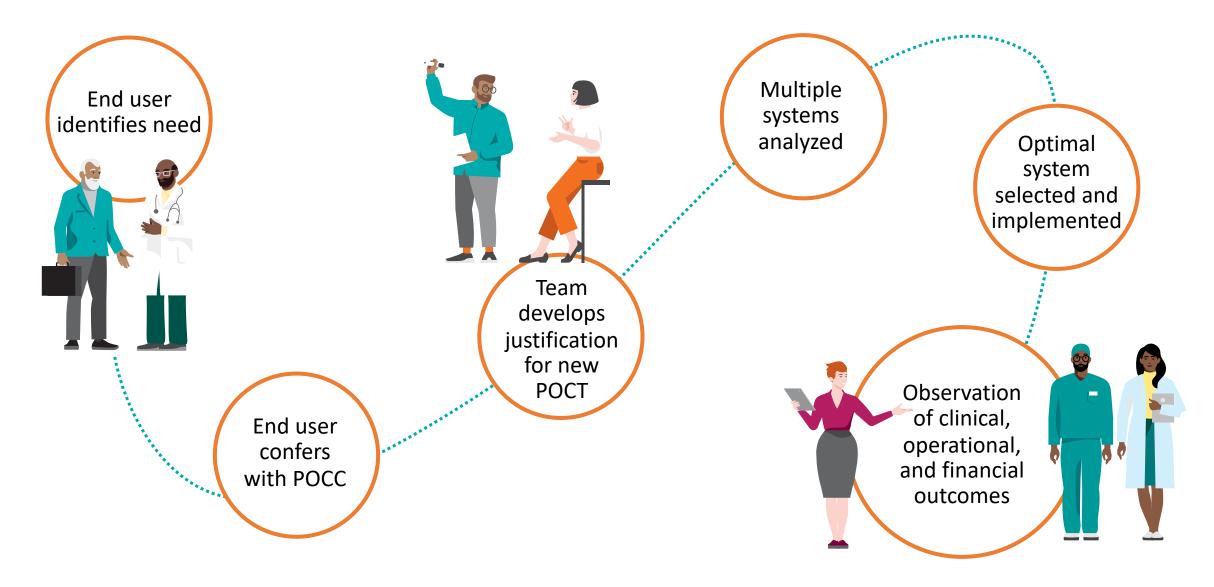
 Coordinates needs for implementation, training, and monitoring



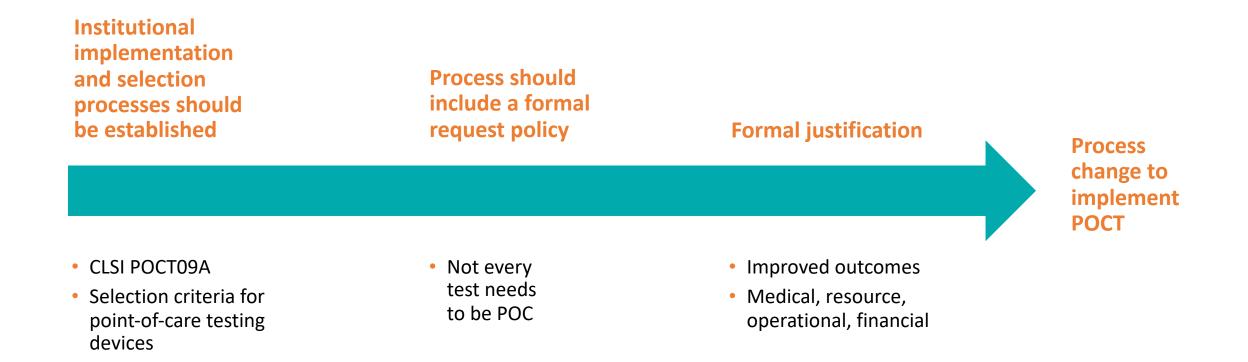


# Selection and Implementation of New Point-of-Care Testing Platforms

### **Correct Implementation Starts With the End User**



### **Institutional Implementation Process**



### **Requests Require Justification**

### **New or replacement?**

#### If new:

- Which analyte(s)?
- For which patient population?
- Why POC?
  - Safety
  - Cost savings
  - Product innovation
  - User complaints
  - Standardization
  - Other

### Justification is requester/ end user responsibility

### **Requester answer the questions:**

- Anticipated impact on cost of patient care and treatment
- Personnel expected to perform testing
- Procedures to be changed before implementation
  - Personnel to create new procedures and participate in IQCP development
- Personnel to be responsible for implementation and training

# Assess Need, Locations, and Required Features

### Need

POCT

- Clinical:
  - Why would POCT be of benefit to current processes?
  - Are accuracy and precision claims sufficient for targeted use?
- Operational:
  - Can current processes be changed to meet the clinical need instead?

### Locations

- Where, who, how many?
- New connectivity required?



### **Features**

- CLIA complexity
- QC assessment (Built-in; External; Lock-outs)
- Operator oversight (Training; Competency; Lock-out)
- Risk Assessment: IQCP requirements
- Test Menu (current and future needs)
- Test Volume
  - How many tests will be run in a given timeframe?
  - How many instruments are required to handle the expected volume?

### **Personnel and Training Requirements**

• Operators

POCT

- Supervisors
- Compliance oversight (Lab?)
- Providers/ Clinicians

#### Support Personnel

- IT, purchasing, materials management, etc.
- Who will provide training?
- Who will perform the ongoing inventory management?



### **Device Evaluation and Selection**

#### **Resources for device identification**

- Clinicians
- Other POCC
- Laboratory periodicals and buyer's guides
- Medical alert websites
- Vendor websites
- Trade shows / Vendor fairs
- Other locations using the device

#### **Compare 2 or 3 devices**

 Test with expected operators, not vendor representatives

#### **Evaluations**

#### Performance

- Precision
- Method comparisons
- Verification of reportable range
- Ease of Use
- System Calibration and QC

#### Logistics

- Regulatory and accreditation requirements
- Software/ firmware features
- Reagents / consumables
- Vendor support
- Cost

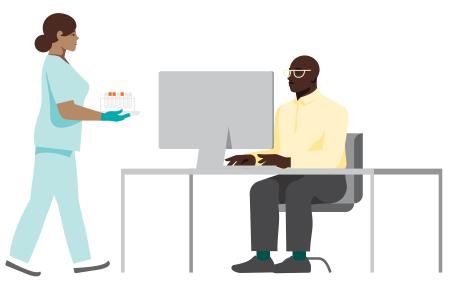
### **Implementation and Validation**

#### **1** Installation

#### **2** System Configuration

#### **3 Device calibration and QC**

- CMS Brochure # 3 Calibration and Calibration Verification<sup>1</sup>
- Implement / Validate IQCP
  - CMS Brochures 11-13<sup>2</sup>





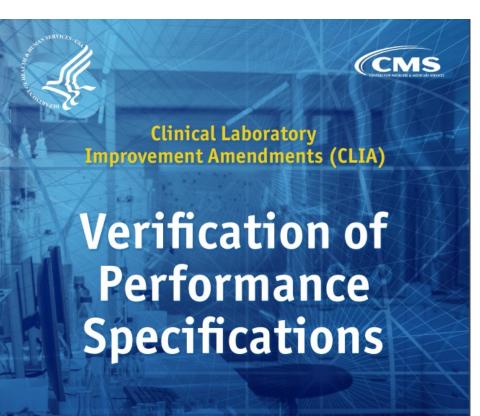


## **Validation Studies**

POCT

### **Validation studies**

- CMS Brochure #2 Verification of Performance Specifications<sup>1</sup>
- CLSI has guidelines for every step of system validation studies
  - Accuracy (quantitative and qualitative)
  - Precision
  - Reportable range
  - Reference interval verification
  - Method comparison studies



NOTE: Congress passed the Clinical Laboratory Improvement Amendments (CLIA) in 1988 establishing authority to promulgate standards for certain laboratory testing to ensure the accuracy, reliability and timeliness of test results regardless of where or by whom the test was performed. The CLIA requirements are based on the complexity of the test and the type of laboratory where the testing is performed. While every effort has been made to ensure the accuracy of this restatement, this brochure is not a legal document. The official CLIA program requirements are contained in the relevant law, regulations and rulings. Please note that state, local, and accreditation requirements may be more stringent.

## **Accuracy and Precision**

POCT

#### Accuracy = Measure of how close a measurement is to the "true" result

• How often a measurement is close to the bulls-eye



#### Precision = Measure of the percent coefficient of variation (CV)

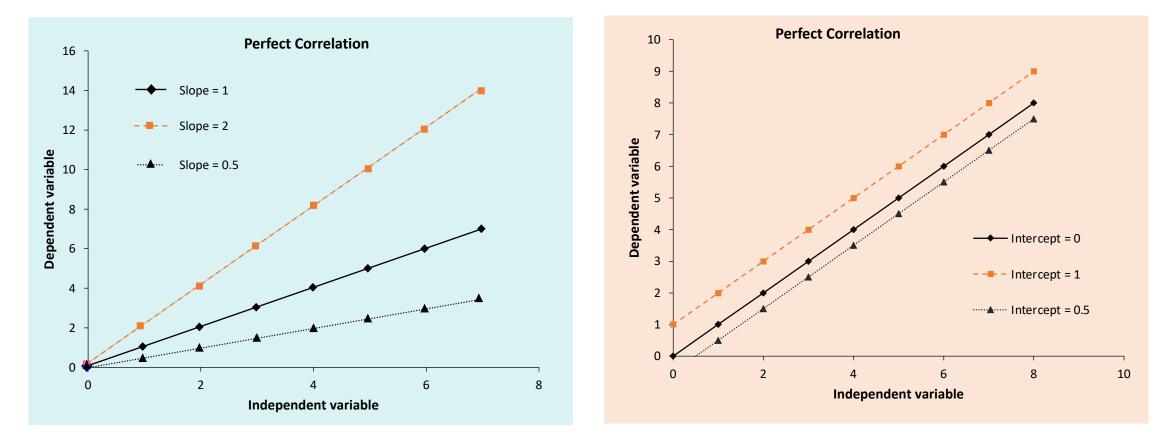
 How close repeated measurements of the same sample are to each other



# Accuracy and Correlation

POCT

#### **Determined by correlation to local standard - Correlate does not mean match**



# **Clinical Equivalence**

<b>Non-Standardized Assay</b>					
Correlations					
System	POC 1	POC 2			
Slope	0.456	0.718			
Intercept	0.011	-0.138			
R	0.988	0.974			

#### Slope of POC 2 is closer to 1.0

Is it more accurate?

#### **Clinical Evaluation**

Reference	POC 1	POC 2
0	0.01	-0.14
0.2	0.10	0.01
0.5	0.24	0.22
1.0	0.47	0.58
5.0	2.29	3.45

Two systems equivalent across critical range (0 – 0.5) POCT

#### "True" Result

		Positive	Negative	
Result being	Positive	True positive (TP)	False Positive (FP)	(PPV) - Positive Predictive Value
a successful and	Negative	False Negative (FN)	True Negative (TN)	(NPV) - Negative Predictive Value
		Sensitivity	Specificity	Concordance

Sensitivity =
$$\frac{TP}{TP + FN}$$
Specificity = $\frac{TN}{TN + FP}$ PPV = $\frac{TP}{TP + FP}$ NPV = $\frac{TN}{TN + FPN}$ Concordance = $\frac{TP + TN}{Total Number of Samples}$ 

## Validation - Reference Interval and Reportable Range

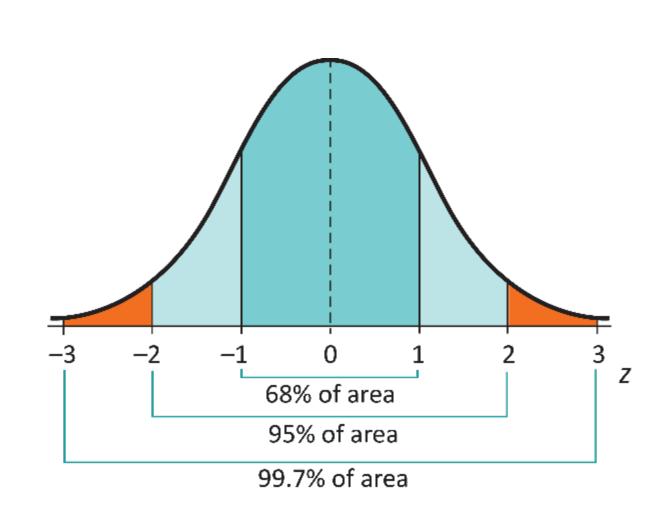
#### **Reference Range**

POCT

- Usually, 99th percentile
  - If determined using a 100-patient study, values listed in increasing order, 99th value is 99th percentile
  - Approximated as the mean value of the normal reference group plus three standard deviations.

#### Reportable Range

- Use controls, calibrators, patient samples
- Only samples within the validated range should be used for patient assessment / treatment





# Maintaining a Point-of-Care Testing Program

# What Is Competency and When Is It Required?

**Competency** com·pe·ten·cy ('käm-pə-tən(t)-sē ) noun: ability of personnel to apply skill, knowledge, and experience to perform their duties correctly.

### **Competency** assessment

POCT

com·pe·ten·cy as·sess·ment ('käm-pə-tən(t)-sē ə-'ses-mənt) noun: process used to ensure laboratory personnel are fulfilling duties as required by federal regulation.

Competency is required for all personnel performing non-waived testing:

- Following initial training
- Semiannually in first year of testing
- Annually thereafter

CMS Brochure #10: What do I need to do to assess personnel competency http://www.cms.gov/Regulations-and-Guidance/Legislation/CLIA/Downloads/CLIA\_CompBrochure\_508.pdf

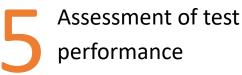


# **How Is Competency Assessed?**

### Six competency elements defined by CLIA

Direct observations of routine patient test performance Monitoring the recording and reporting of test results Review of quality control records, proficiency testing results

Direct observations
of performance of instrument maintenance and function checks



Assessment of personnel problemsolving skills

#### **Moderately complex testing**

- To qualify as Technical Consultant (TC)
  - Bachelor's degree
  - 2 years of laboratory training or experience with non-waived testing
- Nurses can qualify
- Laboratory director must delegate this task in writing beforehand.

Peer testing personnel who do not meet the regulatory qualifications of a TC or higher cannot be designated to perform competency assessments.

# Who Assesses the Assessor?

### Technical Consultant (TC) competency

- Must document that person doing assessment is qualified
  - Demonstrate ability to:
    - Troubleshoot test system
    - Verify compliance with quality policy
    - Assess training needs
    - Ensure competency assessments completed in a timely manner

CMS Brochure #10: What do I need to do to assess personnel competency

http://www.cms.gov/Regulations-and-Guidance/Legislation/CLIA/Downloads/CLIA\_CompBrochure\_508.pdf

https://www.ecfr.gov/current/title-42/chapter-IV/subchapter-G/part-493/subpart-M/subject-group-ECFR10813e8157e2976/section-493.1411. Accessed January 16, 2024.

### **Competency Assessment Implementation**

#### Lots of ways to implement

• All elements must be completed within a year

#### **Documentation is key**

- Assessor authorization must be in written form
- Assessor must be qualified



# **QC: CLIA Definition**

POCT

**Quality control** qual·i·ty con·trol ('kwä-lə-tē kən'trōl) noun: Process which monitors the accuracy and precision of the **complete** analytical process.

#### **Control procedures must:**

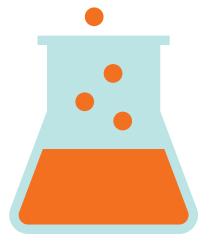
- (1) Detect immediate errors that occur due to
  - test system failure
  - adverse environmental conditions
  - and operator performance
- (2) Monitor over time the accuracy and precision of test performance

# According to CLIA, the lab must establish the number, type, and frequency of testing control materials.

https://www.ecfr.gov/current/title-42/chapter-IV/subchapter-G/part-493/subpart-K/subject-group-ECFRc96daead380f6ed/section-493.1256. Accessed January 16, 2024.



# QC & POCT



#### **Reagent issues**

 Traditional QC may not be relevant



#### **Process issues**

 Value of POCT QC varies by test system



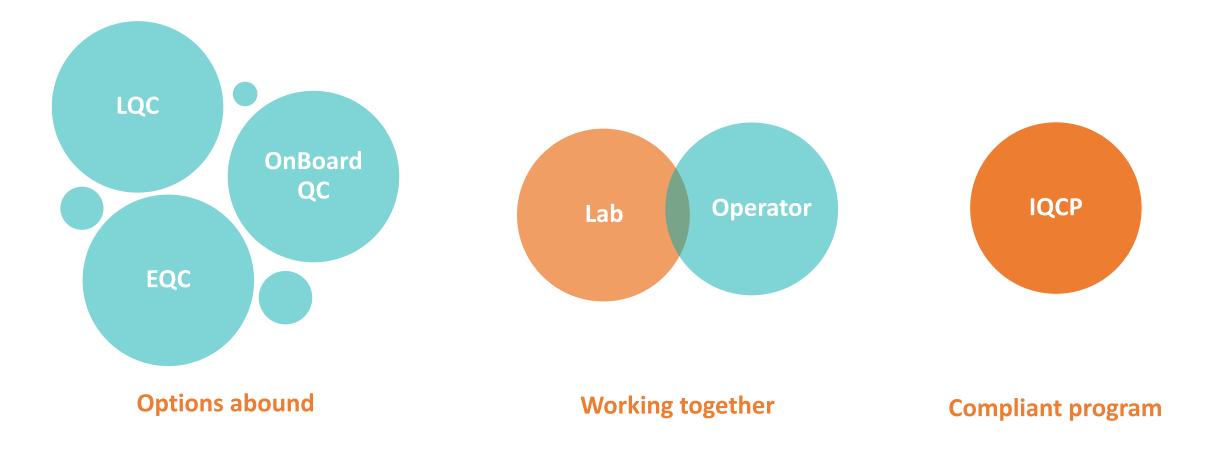
#### Organization

- Risk assessment process can define QC frequency
- Risk defined QC procedures



#### **Only CMS approved alternative QC procedure**

- Required for any test not adhering to CLIA defined QC frequency
  - At least once each day patient specimens are assayed
  - Quantitative procedure: two control materials of different concentrations
  - Qualitative procedure: include a negative and positive control material



### **New Device Risk Assessment and Mitigation**

#### Clinician/end-user involvement

• Pre- and post-analytic risk

POCT

- How wrong is clinically wrong?
- What clinical presentation might indicate an erroneous result?
- How can risks be mitigated?



**Appreciate clinician** 

expertise

Input for specific mitigations

• QC may not be the answer

#### QC of the test system

- CLIA requirements QC detects immediate errors that occur due to:
  - Test system failure
  - Adverse environmental conditions
  - Operator performance
- Monitors the accuracy and precision of test performance over time



### **Operators**

POCT

- Trained in patient care
- Not trained in laboratory testing
- Not trained to question results
- Not trained on importance of QC and PT
- May resent need to run QC and / or PT

# **Clinician Participation**

- Improved recognition of unlikely results
  - Tests repeated
  - Questions asked
  - Process changes suggested
- Improved communication identifies need for changes
- Direct correlation of quality test results and improved patient care



### **IQCP Is a Continuous Process**

POCT



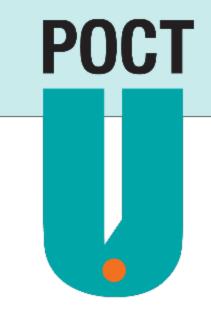
#### Maintenance

- Define routine review frequency
- Identify problems with existing equipment
- Change locations using IQCP

#### Revision

- Quality Assessment
- Risk Assessment

Each change is documented and signed as per original IQCP<sup>1</sup>



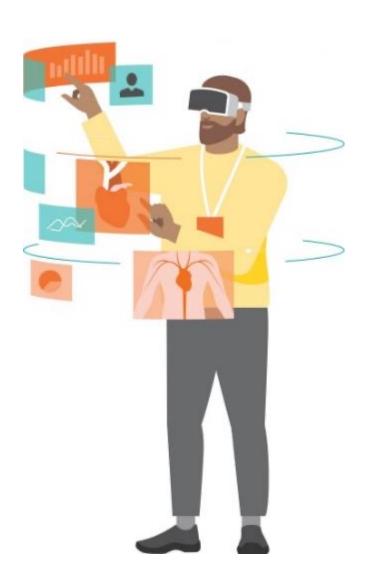
# **Future of Point-of-Care Testing**

### Future of POCT Involves New Disease States and New Technologies

#### The future of POCT will likely bring new testing for a wide variety of uses, such as the following:<sup>1</sup>

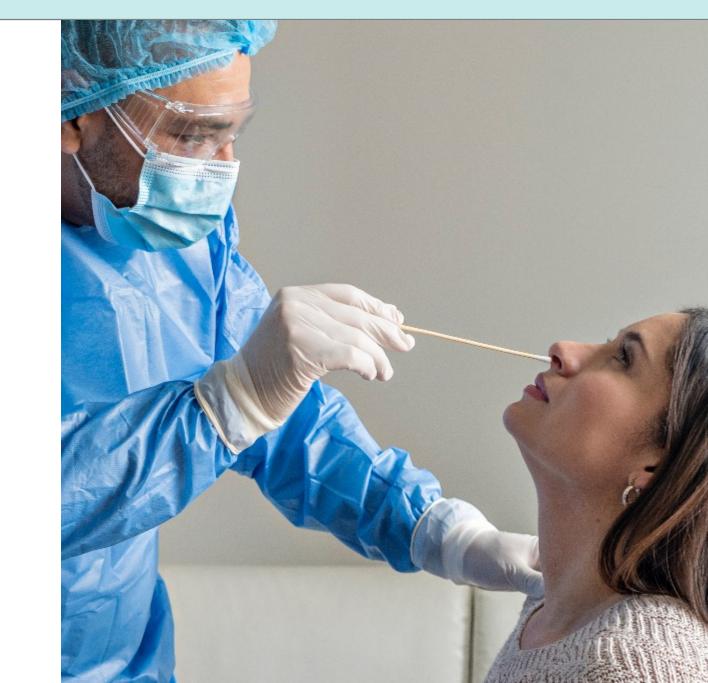
- Mobile wearable devices
- Transcutaneous monitors
- Breath alcohol testing, breath hydrogen/H. pylori testing
- Continuous glucose monitoring
- Lab-on-a-chip (LOC)
- DNA testing
- Molecular PCR
- Sepsis

- Stroke markers
- Epidemic and pandemic testing



# **COVID-19 Effects**

- Rapid development of POCT due to patientcentered care from SARS-CoV-2 pandemic
- COVID-19 rapid tests balanced rapid testing at home or on-site with large laboratorylevel results
- Allowed quicker clinical decision-making, real-time diagnosis, improved outcomes without normal central lab delay.
- Now type of rapid results are expected by patients.



### Summary

POCT

All stakeholders need to collectively identify what testing is needed, which method or platform

best meets the clinical need

#### Stakeholders include clinical laboratorians, physicians, compliance personnel, and end user representatives.

3

The success of future POCT relies on partnering for implementation and maintenance of POCT platforms and programs.



